Already in use at Kooyman and elsewhere



WILLEMSTAD - BDO Dutch Caribbean now also provides robots; not transformers or terminators, but software robots that let companies save time and money. Thanks to RPA (Robotic Process Automation), organizations can free their employees from repetitive and labor intensive tasks. This enables people to function more efficiently and focus on work that adds more value. At Kooyman, the robots have already started.

Kooyman: "very happy about this"

Kooyman has hardware stores on Curaçao, Aruba, Bonaire, St. Maarten and Barbados. Kooyman's Business controller Eva Peleteiro is enthusiastic: "BDO has taken the time to explain RPA to us, and helped us consider the possibilities. We are now using this technology to process bank statements automatically. This saves one employee two hours a day, enabling that person to do something else. We will also be using it for posting transaction statements. BDO's proactivity is great. They don't just tell you: here's the robot, good luck. Instead, they are really service-oriented. I'm very happy about this."

The benefits of robots

Using RPA does not require a lot of IT knowledge. The software bots are configured by BDO and delivered ready for use. This lets companies get to work quickly without large investments. The implementation costs can be recouped within 3 to 6 months. After that, the robots can yield a significant cost reduction of 30% to 60% per automated process. In addition, there will be less mistakes, which will improve quality. Other important benefits are that the software bot can perform 24-7, relieves employees of boring routine jobs, and allows organizations to rapidly scale up their capacity.

Where are robots used?

RPA can be of value in supporting processes in every industry. BDO has already developed various types of software bots, such as robots that assist in data migration and processing, a robot that collects information about an organization's integrity, and a robot that creates and registers new customer accounts. This is just a small section of the possibilities: RPA can be used in many situations where people manually perform repetitive computer tasks.

More information?

Technology, a division of BDO Advisory, puts the latest technological solutions into practice in the fields of Data Analytics, Process Mining, Platform Solutions and Robotics. Gerd Glaudemans, managing partner at BDO Dutch Caribbean, invites organizations to get in touch to discover how this technology can bring them tangible savings and improvements.



